*search notes
6/6/05*

Refine Search

Search Results -

Terms	Documents
L6 and (music or video)	16

Database:
- US Pre-Grant Publication Full-Text Database
- US Patents Full-Text Database
- US OCR Full-Text Database
- EPO Abstracts Database
- JPO Abstracts Database
- Derwent World Patents Index
- IBM Technical Disclosure Bulletins

Search: L9

[Refine Search]

[Recall Text] [Clear] [Interrupt]

Search History

DATE: Monday, June 06, 2005 <u>Printable Copy</u> <u>Create Case</u>

Set Name	Query	Hit Count	Set Name
side by side			result set
	DB=EPAB,JPAB,DWPI,TDBD; PLUR=YES; OP=OR		
<u>L9</u>	L6 and (music or video)	16	<u>L9</u>
<u>L8</u>	L6 and (customer near3 (profile or database))	0	<u>L8</u>
<u>L7</u>	l6 and (customer near3 (profile or database))	0	<u>L7</u>
<u>L6</u>	(quality near3 level) near3 select$	145	<u>L6</u>
<u>L5</u>	L1 and (customer near3 (profile or database))	1	<u>L5</u>
<u>L4</u>	L2 and (customer near3 (profile or database))	0	<u>L4</u>
<u>L3</u>	L2 and preview	1	<u>L3</u>
<u>L2</u>	L1 and (music or video)	401	<u>L2</u>
<u>L1</u>	quality near3 level	4800	<u>L1</u>

*considered
6/6/05*

END OF SEARCH HISTORY

```
Set     Items   Description
S1      15245   (MUSIC OR VIDEO) AND (QUALITY (3N) LEVEL)
S2        586   S1 AND PREVIEW
S3         36   S2 AND (PD<990409)
S4         36   RD (unique items)
```

← Kwic look.

items 12, 13, 15, and 30
printed and read in full

6/6/05

Trying 31060000009998...Open

DIALOG INFORMATION SERVICES
PLEASE LOGON:
 ******** HHHHHHHH SSSSSSSS? ### Status: Signing onto Dialog ********
ENTER PASSWORD:
 ******** HHHHHHHH SSSSSSSS? ********
Status: Login successfulWelcome to DIALOG

Dialog level 05.05.00D
Last logoff: 15may05 17:23:17
Logon file405 06jun05 09:27:26
           *** ANNOUNCEMENT ***
                 ***
--UPDATED: Important Notice to Freelance Authors--
See HELP FREELANCE for more information
                 ***
NEW FILES RELEASED
***CSA Technology Research Database (File 23)
***METADEX(r) (File 32)
***FDAnews (File 182)
***German Patents Fulltext (File 324)

***Beilstein Abstracts (File 393)
***Beilstein Facts (File 390)
***Beilstein Reactions (File 391)
                 ***
RESUMED UPDATING
***Canadian Business and Current Affairs (262)
***CorpTech (559)
                 ***
REMOVED
***Health News Daily (43)
***FDC Reports Gold Sheet/Silver Sheet (184)
***FDC Reports (186/187)
***NDA Pipeline: New Drugs (189)
                 ***
     >>> Enter BEGIN HOMEBASE for Dialog Announcements <<<
     >>>   of new databases, price changes, etc.   <<<
                 ****
CORE is set ON as an alias for
15,9,623,810,275,624,636,621,813,16,160,148,20,77,35,583,65,2,233,99,47
3,474,475,278,634,256,348,349,347.

```
* * *
SYSTEM:HOME
Cost is in DialUnits
Menu System II: D2 version 1.7.9 term=ASCII
                   *** DIALOG HOMEBASE(SM) Main Menu ***

 Information:
  1.   Announcements (new files, reloads, etc.)
  2.   Database, Rates, & Command Descriptions
  3.   Help in Choosing Databases for Your Topic
  4.   Customer Services (telephone assistance, training, seminars,
etc.)
  5.   Product Descriptions

 Connections:
  6.   DIALOG(R) Document Delivery
  7.   Data Star(R)

     (c) 2003 Dialog, a Thomson business.      All rights reserved.

      /H = Help           /L = Logoff         /NOMENU = Command Mode


Enter an option number to view information or to connect to an online
 service.   Enter a BEGIN command plus a file number to search a
database
(e.g., B1 for ERIC).
?
Terminal set to DLINK
                   *** DIALOG HOMEBASE(SM) Main Menu ***

 Information:
  1.   Announcements (new files, reloads, etc.)
  2.   Database, Rates, & Command Descriptions
  3.   Help in Choosing Databases for Your Topic
  4.   Customer Services (telephone assistance, training, seminars,
etc.)
  5.   Product Descriptions

 Connections:
  6.   DIALOG(R) Document Delivery
  7.   Data Star(R)

     (c) 2003 Dialog, a Thomson business.      All rights reserved.

      /H = Help           /L = Logoff         /NOMENU = Command Mode


Enter an option number to view information or to connect to an online
 service.   Enter a BEGIN command plus a file number to search a
database
(e.g., B1 for ERIC).
? b core

>>>        77 is unauthorized
>>>        233 does not exist
>>>        278 does not exist
```

>>>3 of the specified files are not available
        06jun05 09:27:40 User264672 Session D66.1
            $0.00   0.213 DialUnits FileHomeBase
    $0.00   Estimated cost FileHomeBase
    $0.05   TELNET
    $0.05   Estimated cost this search
    $0.05   Estimated total session cost   0.213 DialUnits

SYSTEM:OS - DIALOG OneSearch
  File 15:ABI/Inform(R) 1971-2005/Jun 04
          (c) 2005 ProQuest Info&Learning
File 15: Alert feature enhanced for multiple files, duplicate
removal, customized scheduling. See HELP ALERT.
  File   9:Business & Industry(R) Jul/1994-2005/Jun 02
          (c) 2005 The Gale Group
File   9: File 9 has been reloaded and accession numbers have changed.
  File 623:Business Week 1985-2005/Jun 02
          (c) 2005 The McGraw-Hill Companies Inc
  File 810:Business Wire 1986-1999/Feb 28
          (c) 1999 Business Wire
  File 275:Gale Group Computer DB(TM) 1983-2005/Jun 03
          (c) 2005 The Gale Group
  File 624:McGraw-Hill Publications 1985-2005/Jun 03
          (c) 2005 McGraw-Hill Co. Inc
**File 624: Homeland Security & Defense and 9 Platt energy journals
added**
Please see HELP NEWS624 for more
  File 636:Gale Group Newsletter DB(TM) 1987-2005/Jun 03
          (c) 2005 The Gale Group
  File 621:Gale Group New Prod.Annou.(R) 1985-2005/Jun 03
          (c) 2005 The Gale Group
  File 813:PR Newswire 1987-1999/Apr 30
          (c) 1999 PR Newswire Association Inc
  File 16:Gale Group PROMT(R) 1990-2005/Jun 03
          (c) 2005 The Gale Group
File 16: Alert feature enhanced for multiple files, duplicate
removal, customized scheduling. See HELP ALERT.
  File 160:Gale Group PROMT(R) 1972-1989
          (c) 1999 The Gale Group
  File 148:Gale Group Trade & Industry DB 1976-2005/Jun 03
          (c)2005 The Gale Group
File 148: Alert feature enhanced for multiple files, duplicate
removal, customized scheduling. See HELP ALERT.
  File 20:Dialog Global Reporter 1997-2005/Jun 06
          (c) 2005 The Dialog Corp.
  File 35:Dissertation Abs Online 1861-2005/May
          (c) 2005 ProQuest Info&Learning
  File 583:Gale Group Globalbase(TM) 1986-2002/Dec 13
          (c) 2002 The Gale Group
File 583: This file is no longer updating as of 12-13-2002.
  File 65:Inside Conferences 1993-2005/May W5
          (c) 2005 BLDSC all rts. reserv.
  File   2:INSPEC 1969-2005/May W5
          (c) 2005 Institution of Electrical Engineers
  File 99:Wilson Appl. Sci & Tech Abs 1983-2005/May
          (c) 2005 The HW Wilson Co.

```
   File 473:FINANCIAL TIMES ABSTRACTS 1998-2001/APR 02
         (c) 2001 THE NEW YORK TIMES
*File 473: This file will not update after March 31, 2001.
It will remain on Dialog as a closed file.
   File 474:New York Times Abs 1969-2005/Jun 03
         (c) 2005 The New York Times
   File 475:Wall Street Journal Abs 1973-2005/Jun 03
         (c) 2005 The New York Times
   File 634:San Jose Mercury  Jun 1985-2005/Jun 04
         (c) 2005 San Jose Mercury News
   File 256:TecInfoSource 82-2005/Apr
         (c) 2005 Info.Sources Inc
   File 348:EUROPEAN PATENTS 1978-2005/May W04
         (c) 2005 European Patent Office
   File 349:PCT FULLTEXT 1979-2005/UB=20050602,UT=20050526
         (c) 2005 WIPO/Univentio
   File 347:JAPIO Nov 1976-2005/Jan(Updated 050506)
         (c) 2005 JPO & JAPIO


      Set   Items   Description
      ---   -----   -----------
? s (music or video) and (quality (3n) level)
Processing
Processed  10 of  26 files ...
Completed processing all files
         2047450  MUSIC
         3736565  VIDEO
         7406842  QUALITY       .
         8869755  LEVEL
           91258  QUALITY(3N)LEVEL
      S1   15245   (MUSIC OR VIDEO) AND (QUALITY (3N) LEVEL)
? s s1 and preview
         15245  S1
        278261  PREVIEW
      S2     586  S1 AND PREVIEW
? s s2 and (pd<990409)
>>>File 15 processing for PD=  : PD=990409
>>>    started at PD=710000 stopped at PD=930106
>>>File 9 processing for PD=  : PD=990409
>>>    started at PD=871119 stopped at PD=990324
>>>File 810 processing for PD=  : PD=990409
>>>    started at PD=850116 stopped at PD=911127
>>>File 275 processing for PD=  : PD=990409
>>>    started at PD=140103 stopped at PD=881206
>>>File 624 processing for PD=  : PD=990409
>>>    started at PD=104 stopped at PD=921201
>>>File 636 processing for PD=  : PD=990409
>>>    started at PD=19880101 stopped at PD=19940318
>>>File 621 processing for PD=  : PD=990409
>>>    started at PD=00000000 stopped at PD=19910208
>>>File 813 processing for PD=  : PD=990409
>>>    started at PD=100000 stopped at PD=900920
>>>File 16 processing for PD=  : PD=990409
>>>    started at PD=19900101 stopped at PD=19950623
Processing ,
Processed  10 of  26 files ...
>>>File 160 processing for PD=  : PD=990409
```

```
>>>    started at PD=2103 stopped at PD=770314
>>>File 148 processing for PD=  : PD=990409
>>>    started at PD=140105 stopped at PD=830728
>>>One or more prefixes are unsupported
>>>  or undefined in one or more files.
>>>File 583 processing for PD=  : PD=990409
>>>    started at PD=100001 stopped at PD=890322
>>>File 99 processing for PD=  : PD=990409
>>>    started at PD=DEC.1200 stopped at PD=19910204
Processing
>>>File 474 processing for PD=  : PD=990409
>>>    started at PD=101111 stopped at PD=740604
>>>File 475 processing for PD=  : PD=990409
>>>    started at PD=191111 stopped at PD=810213
>>>File 634 processing for PD=  : PD=990409
>>>    started at PD=12/7/04 stopped at PD=901208
Processing
Processed  20 of  26 files ...
>>>File 347 processing for PD=  : PD=990409
>>>    started at PD=197610 stopped at PD=19830411
Completed processing all files
            586   S2
       15453350   PD<990409
        S3      36   S2 AND (PD<990409)
? rd
>>>Duplicate detection is not supported for File 348.
>>>Duplicate detection is not supported for File 349.
>>>Duplicate detection is not supported for File 347.

>>>Records from unsupported files will be retained in the RD set.
...completed examining records
        S4      36   RD (unique items)
? ds

Set     Items    Description
S1      15245    (MUSIC OR VIDEO) AND (QUALITY (3N) LEVEL)
S2        586    S1 AND PREVIEW
S3         36    S2 AND (PD<990409)
S4         36    RD (unique items)
? t /6,k/1-10
```

4/6,K/1   (Item 1 from file: 15)
DIALOG(R)File 15:(c) 2005 ProQuest Info&Learning. All rts. reserv.

00726460 93-75681
                    USE FORMAT 7 OR 9 FOR FULL TEXT
Prescriptions for a Service Quality Revolution in America
Spring 1992   LENGTH: 11 Pages
WORD COUNT: 5624

...TEXT: to stand out in service without the element of surprise.

Consider the example of Empire **Video** , a small chain of **video** stores
in
Keene, New Hampshire, that in 1989 was ranked by **Video** Store Magazine
as
the highest volume-per-store renter in the United States. Empire